[Tu nombre]

[Tu dirección]

[Ciudad y Fecha]

[Nombre del remitente]

[Puesto de trabajo]

[Nombre de la compañía]

[Dirección]

I write this letter to you with the intention of informing about your worker’s deficient service with me and my family this morning [Fecha] in your main establishment in [Tu ciudad o estado].

Today my family and I went to your new event, expecting a fun family moment and a relief since we all had a tough week.

Instead of that, we left the park much more stressed and frankly with no intentions of going again.

During our time there, we received horrible treatment from our personal guide, who consistently answered all my kid’s questions with passive aggressive statements that did not even solve their curiosities. And had a really aggressive approach to us the parents as well.

This concluded in an extremely uncomfortable experience for us and the other two families that took the main tour with us.

Today was the first time we attended your park. However, I hope this is not the norm in your client service. Because It speaks terrible of your company and your parks as well.

With anything else to say.